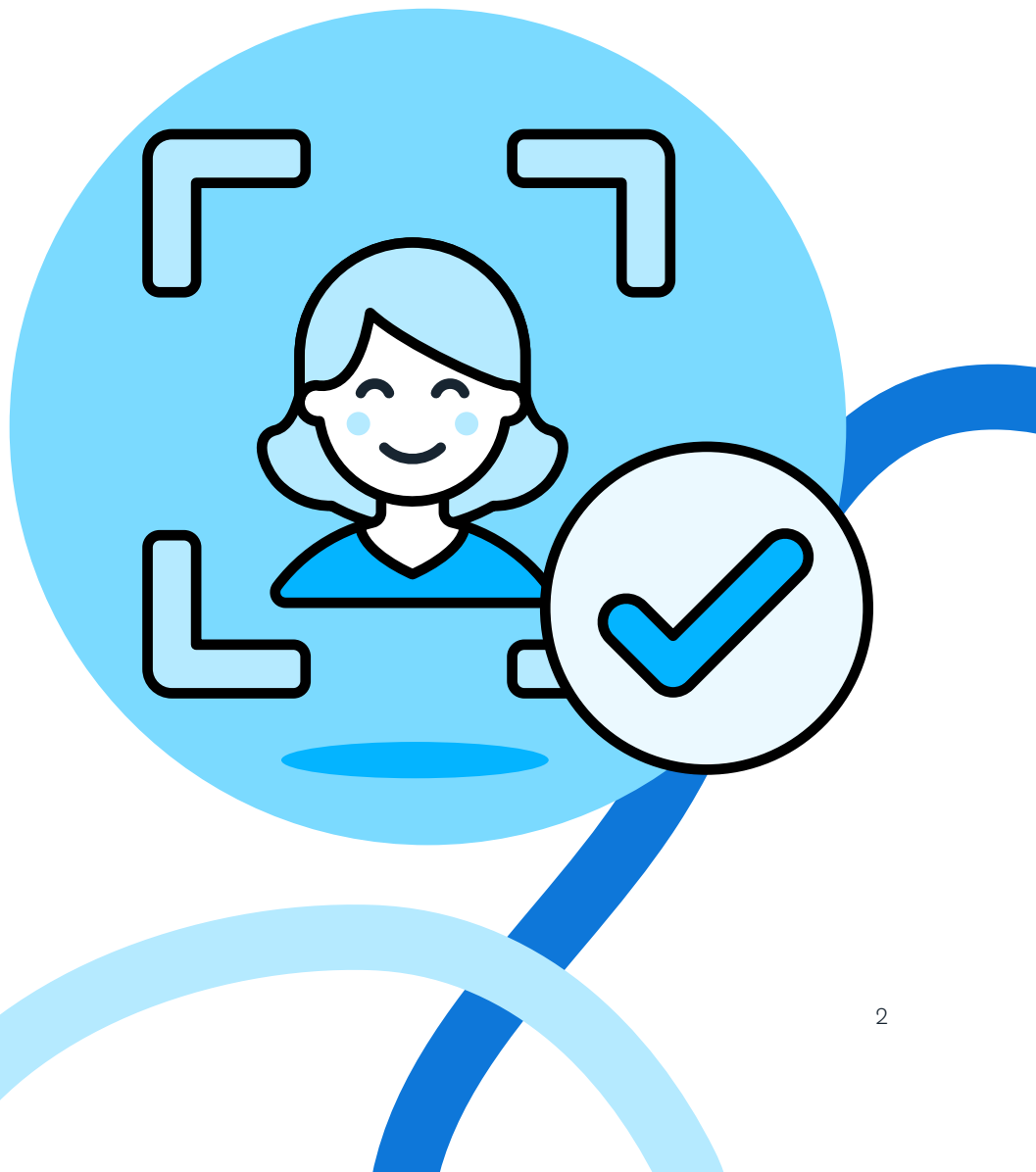# Two-Factor Authentication

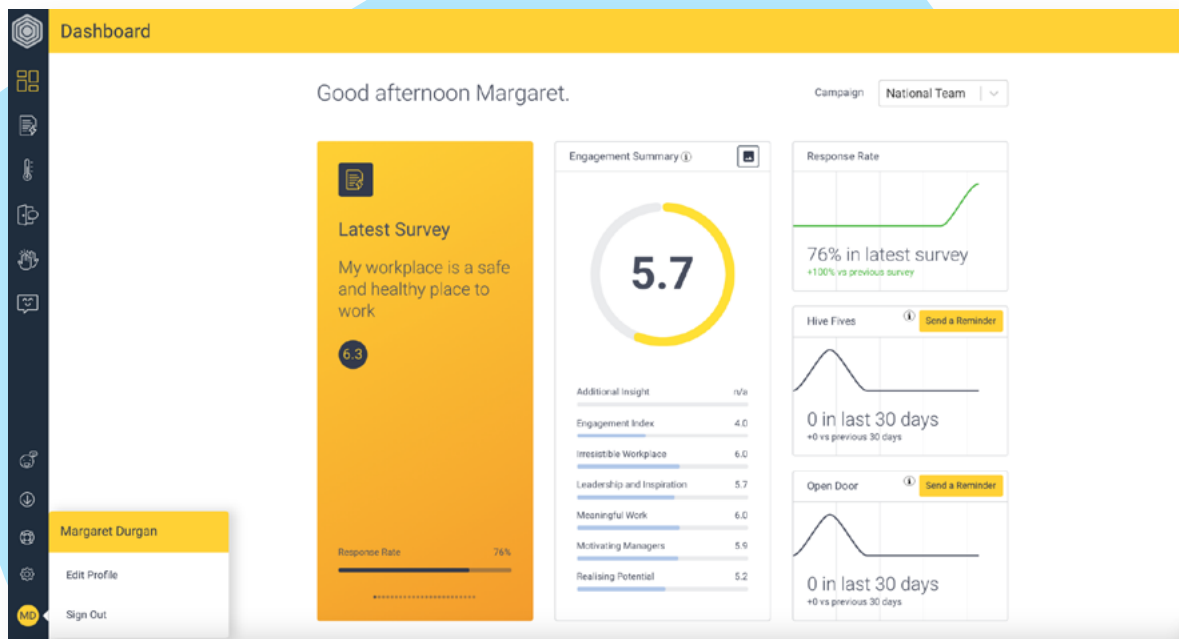# What is two-factor authentication?

Also known as **2FA**, two-factor authentication is basically an added layer of security. It means that as well as the standard login information, you will also be sent a code to input to verify who you are and access your Hive. It protects against the risk of a hacker finding out your login credentials, since they would also need your phone to get in.
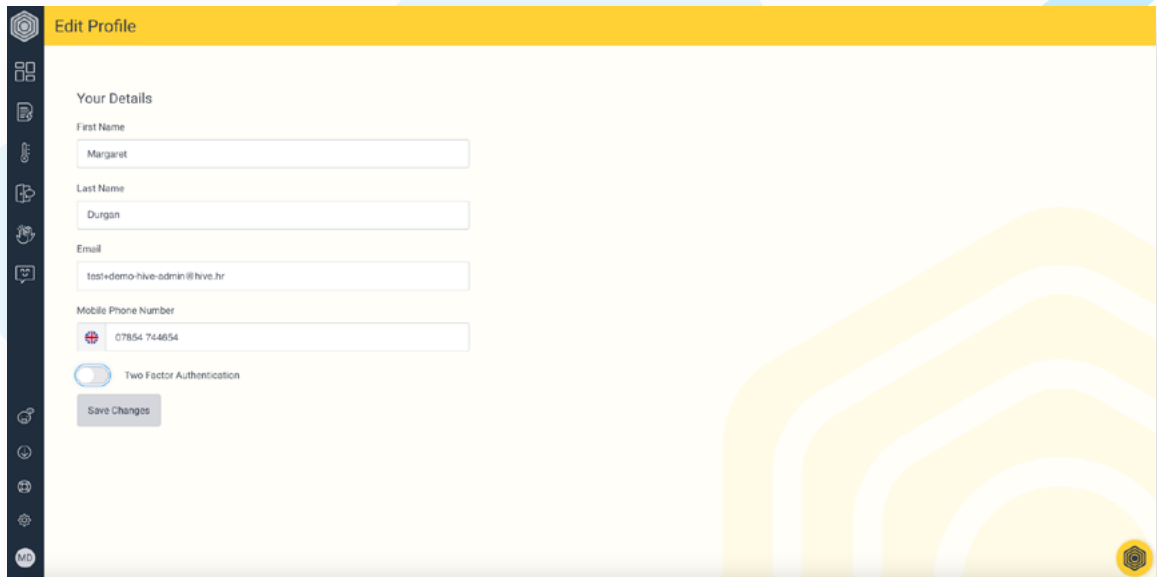
How do you enable two-factor authentication?

It couldn't be easier. Just follow these steps:

1. Click on your User icon (your initials) in the bottom-left corner of the screen
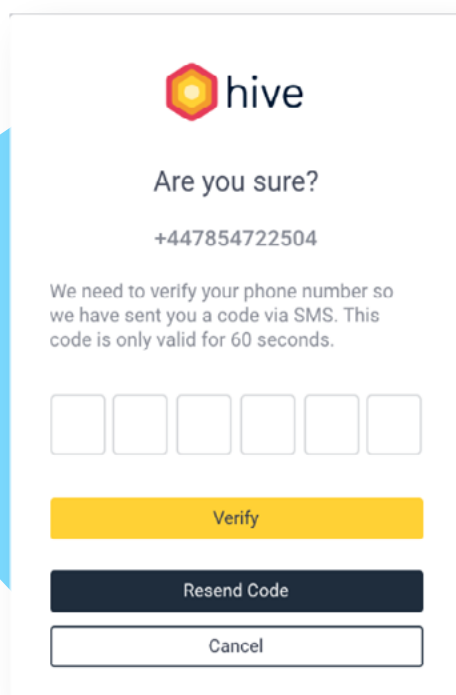
2. Navigate to the 'Edit Profile' section

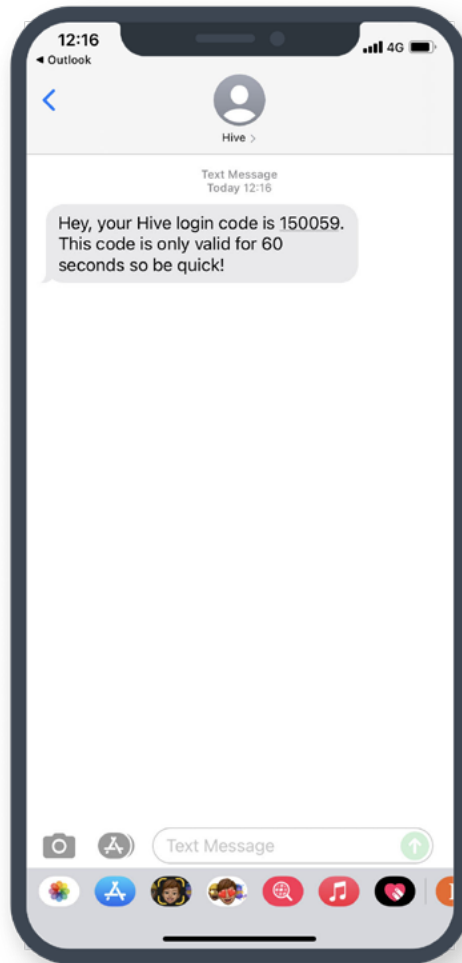**(3)** Enter your mobile phone number and hit save

(4) Flip the 'Two-Factor Authentication' switch
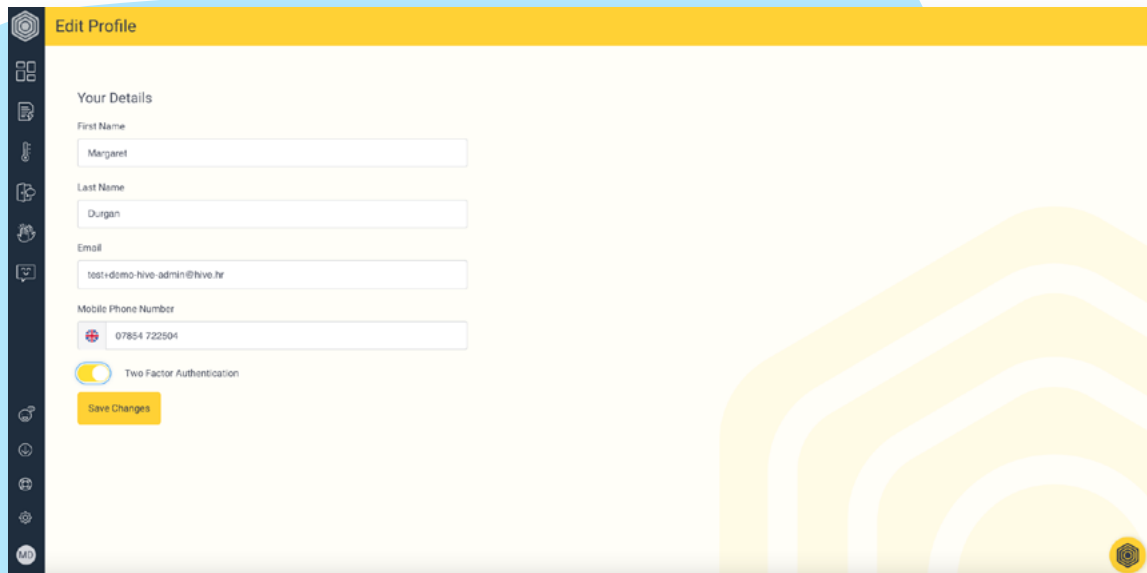
5 We'll send you the six-digit code via SMS to your mobile number to validate your device

6 Enter your six-digit code to finish the validation

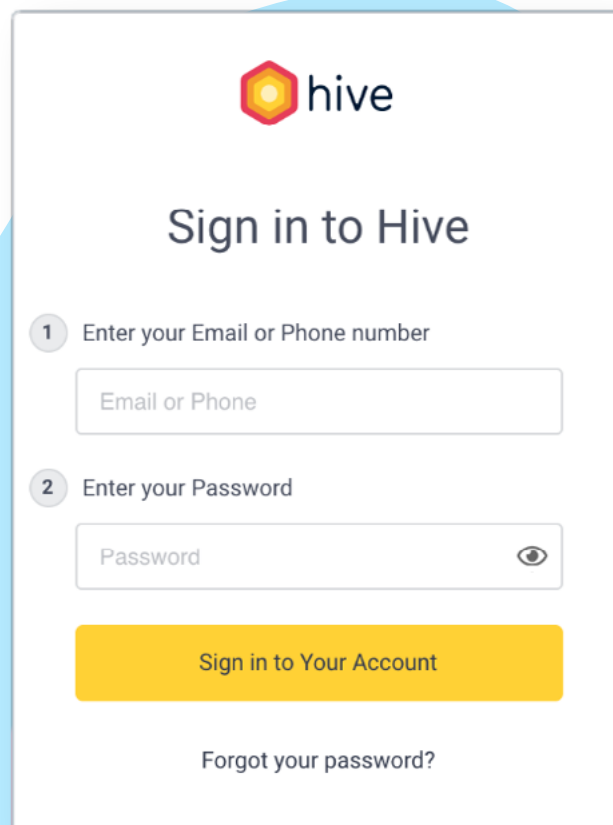**7** Click 'Save Changes'

And you're all done!

Here's a **video walk-through** of the set-up process

How does two-factor authentication work?

Once you've turned on two-factor authentication, logging in will have an extra step:

① Visit the Hive login page, enter your email address and password, and click **'Sign in to your account'**

(2) You'll then receive a text from Hive with your six-digit login code
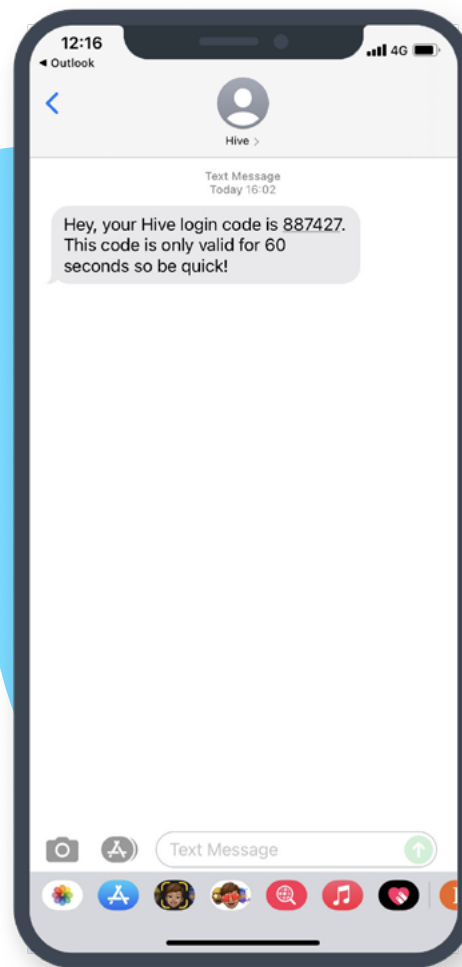
(3) Enter your six-digit code

(4) Hive will then authenticate your credentials, which should only take a few moments
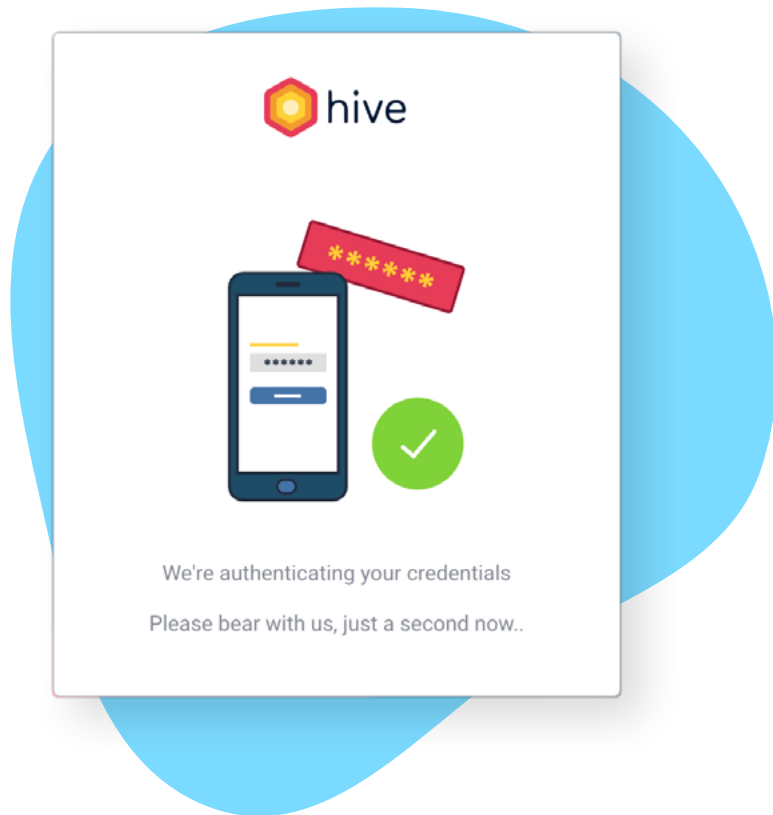
(5) You'll then see a green tick and be taken straight through to your dashboard

Here's a **video walk-through** of the login process

So now you should be all set up with two-factor authentication, but if you're struggling with anything, just get in touch at **support@hive.hr** or speak to your key contact.